

Points to remember when shipping Internationally.

- ALL consignments should have a commercial invoice- nil if applicable but add a shipping value of £0.01p. Regardless of EU or other destinations
- Fuel surcharge – differs between services and is reviewed by UPS every month the current surcharge can be found on the www.euro-tran.co.uk online booking page
- Residential Address - Residential addresses carry a £1.50p surcharge.
- Declared Value Charge – We offer free liability cover of £10 per kilo. If however you declare a value for your goods UPS will charge on the **declared value** – usually 1% plus – Be warned

Unless we are asked to fully insure the goods, we will ship the goods with a nil cost invoice, and a 1p shipping value. Thus saving any additional costs.

- Extended area delivery charge Countries with island destinations, i.e. Greek Isles or remote areas – Finland etc. do carry the charge If you have any doubts fax through the details and we will confirm by return, We are to compile a list of countries potentially carrying the charge which can be forwarded to you. If no query is raised the charge will be levied where applicable. **(It is a substantial charge of £13.50 per consignment)**
- Volumisation. – The calculation differs between express and standard services and can be found on the downloadable ratesheet from the website
- VAT back to 17.5% as of Jan 1st 2010.
- Outside of the EU, taxes may be applicable, Please be sure your client is aware and prepared to pay any such taxes. We bear no responsibility for such taxes if they are refused at the delivery point, Or the goods themselves are refused. Any subsequent charges will be passed onto the sender.
- Some services, ie Irish road service remain slightly less expensive direct via the APC. Other rates however are more cost effective. In general APC Road service is more cost effective than our International Irish service.
- A **CONTACT NAME** and a **PHONE NUMBER** are MANDATORY inclusions on internationally bound items. An e-mail address can also be used.
- ALL EXPRESS shipments must be notified to ourselves by 12 noon on day of despatch, and in our depot by 4pm for processing. Failing this add one transit day to service.
- Some tariff zones are not shown on the tariff sheet. For a quote for any other destination please forward details, (address, no parcels, weight, size and service) via fax to 01756 701408 or by e-mail to dave@euro-tran.co.uk and a quotation will be faxed by return.
- On the economy service rates vary for single and multi parcel consignments. Please ensure right service is selected.
- Online booking users, Select the service drop down box and click on International, Then choose from the Standard or Express options. Enter your ref. in the ref box Or simply xx to enable a label to be printed

Should you have any queries please contact Ron Roberts at Euro-Tran Despatch.